

Impara Policy

By applying for the Impara program, the student accepts Impara's policies. All courses, accommodation options and activities are subject to change at any time. It is the student's responsibility to consult the Impara website in order to obtain the most current information.

Courses that are subject to a minimum of participants may be cancelled if not fully subscribed.

In such case, all payments will be refunded, less a € 50 administration fee.

Students who request to change their program are subject to the price listed on Impara website at the time of the change approval date.

Multiple program Enrolment

Students may create their own individual program by combining several existing programs or by consulting with Impara consultants.

In such case, a special price offer containing a discount will be sent via mail.

Tuition Policies

A student applying for the Impara program must pay:

1. 50% of the program price, of which € 200 will be used as non-refundable confirmation deposit.
2. Refundable damage deposit.
3. Final payment / 50% remaining from the program fee.

Confirmation deposit

All students must pay a non-refundable confirmation deposit which is included in the first payment.

If the student fails to pay the first payment of the program, his/her place will not be held and the application be considered invalid.

For this reason, it is to the student's benefit to make the first payment.

Refundable Damage Deposit

Every student arriving in Italy for the Impara program must pay a € 200 damage deposit, which will be used to pay any damage or charges that may occur during the course of the program, such as broken furniture, damage to classroom, lost keys, etc. Should repairing the damage cost more than the € 200, the student will be liable to pay the additional sum.

Any unused part of the deposit will be refunded after all the repairs have been confirmed.

Students participating in more than one program will have to wait until the end of the complete program.

Program Price

Impara reserves the right to alter prices. Students can be updated on prices by visiting the Impara website.

The student will be sent an invoice with the program price and the due dates for payment.

Additional Non-Included Costs

The program price includes: Tuition, accommodation and on-site services as described in the price offer.

It does not include meals, after-school activities, traveling, school supplies, (some of the materials are included), phone calls, etc...

Students are responsible for their own budget.

As the program involves not only Impara, but also the school and landlords, it is very important that the student pays for the program on time.

Withdrawal Date

The student may withdraw from the program not later than two weeks before the beginning of the program. This date is also the due date for the final payment.

Refund Policy

1) A student who withdraws at least two weeks before the beginning of the course: The whole payment is refundable, with the exception of € 200 in non-refundable confirmation deposit.

2) A student who withdraws in the two-week period before the beginning of the course after the due date for the final payment: There is no refund.

All withdraw notifications must be sent via fax, mail or e-mail.

Once the withdrawal is confirmed, Impara will send a letter of confirmation to the student.

Payments

All payments must be sent to Impara's bank account:

The wire fees will be paid by the student as an additional cost.

Change in Program

All Impara programs are carefully created by Impara and the school staff.

A student who wishes to change his program must consult the Impara staff in order to obtain approval.

Impara does its best to ensure that any change in program will be published on its website on time. Unfortunately, circumstances sometimes create the need to change a course program, housing or staff. Impara will not refund the fees if the new arrangement is similar to the old one.

Accommodation regulations

Impara does its best in order to find students appropriate accommodation, which will permit the student to study peacefully and enjoy the stay. For this reason it is extremely important for students to send their application forms as early as possible.

The tuition fee includes accommodation and cost of utilities (does not include telephone bills or laundry).

After the accommodation is assigned by Impara, it will be possible to change only in special cases and may involve payment of an additional fee.

Students who incur utility charges in excess of what is reasonable will be charged out of their damage deposit.

If the deposit does not cover the charges, the student will be billed accordingly.

The student is responsible for respecting and abiding by house rules.

Impara is not responsible for the theft of articles.

Passports and Visas

Students must have a valid passport and visa before arriving in Italy. All information about visas should be requested at the Italian consulate nearest their home.

It is the student's responsibility to procure any required visa documents.

Impara will provide the school's enrolment letter and accommodation letter.

All non-U.S. citizens must contact the consulate nearest their home to determine whether they need other documents.

Impara is not responsible for any information given by the consulate. Impara cannot be responsible for those who decide not to obtain the documentation requested and are denied a visa.

Failure to obtain a visa does not constitute grounds for a refund.

Responsibility and Behavior in a Foreign Country

Impara students are responsible for their actions and behavior while in Italy. Students must respect the host country and their fellow students, house companions and the Italian law.

Impara will not tolerate any possession, use, sale or exchange of drugs or any action considered illegal.

Impara reserves the right to expel such student from the program without any refund of fees.